

**Update to the Survey Required by Public Act 96-0133**  
**Under the Illinois Higher Education Veterans Services Act**  
**Effective: February 28, 2025**

**Institutional Information**

University or Community College: Spoon River College

Address: 23235 N CO HWY 22

City: Canton

State: IL

Zip Code: 61520

Telephone: 1-800-334-7337

[College Website](#)

[Website URL for Veterans and Military Services at SRC](#)

Student Population: 1,050 for Fall 2024/Spring 2025/Summer 2025

Veteran Population (student no longer serving in the military): 10

Military Personnel Population (active duty and reservists): 0

Dependent Population: 6

VA Work Study Positions: No

ROTC Programs: No

Branches:

Military/Veterans Club or Organization: No

Name of Military/Veterans Club or Organization: Student Veteran Support Group

Name of POC for Military/Veterans/Club or Organization: Charlie Cox

Email of POC for Military/Veterans/Club or Organization: [email Charlie Cox](#)

Offer Priority Registration to:

Veterans: No

Military Personnel: No

Dependents: No

Monthly Rates of Pay or Housing Allowance for Full-Time In-Resident Students:

Chapter 30: \$2,438

Chapter 33: \$1,323

Chapter 35: \$1,536

Chapter 1606: \$481

Military/Veteran/Dependent Specific Scholarships: No

If Yes, Please Describe: N/A

## Points of Contact

### **Administration**

President: Curt Oldfield

Director of Financial Aid: Nikki Rittenhouse

Telephone: 309-649-6021

[Email Nikki Rittenhouse](#)

Registrar: Brandy Chasteen

Telephone: 309-649-6273

[Email Brandy Chasteen](#)

### **Veteran Coordinator**

Name: Charlie Cox

Title: Coordinator, Financial Aid

Department: Financial Aid

Address: 23235 N CO HWY 22, Canton, IL 61520

Phone Number: 309-649-6267

[Email Charlie Cox](#)

Supervisor: Nikki Rittenhouse

Phone Number: 309-649-6021

[Email Nikki Rittenhouse](#)

### **Primary Veteran School Certifying Official**

Name: Charlie Cox

Title: Coordinator, Financial Aid

Department: Financial Aid

Address: 23235 N CO HWY 22, Canton, IL 61520

Phone Number: 309-649-6267

[Email Charlie Cox](#)

Supervisor: Nikki Rittenhouse

Phone Number: 309-649-6021

[Email Nikki Rittenhouse](#)

### **DOD Tuition Assistance POC**

Name: Charlie Cox

Title: Coordinator, Financial Aid

Department: Financial Aid

Address: 23235 N CO HWY 22, Canton, IL 61520

Phone Number: 309-649-6267

[Email Charlie Cox](#)

Supervisor: Nikki Rittenhouse

Phone Number: 309-649-6021

[Email Nikki Rittenhouse](#)

### **Illinois Veterans Grant/Illinois National Guard Grant POC**

Name: Charlie Cox  
Title: Coordinator, Financial Aid  
Department: Financial Aid  
Address: 23235 N CO HWY 22, Canton, IL 61520  
Phone Number: 309-649-6267  
[Email Charlie Cox](#)  
Supervisor: Nikki Rittenhouse  
Phone Number: 309-649-6021  
[Email Nikki Rittenhouse](#)

### **MIA/POW Scholarship POC**

Name: Charlie Cox  
Title: Coordinator, Financial Aid  
Department: Financial Aid  
Address: 23235 N CO HWY 22, Canton, IL 61520  
Phone Number: 309-649-6267  
[Email Charlie Cox](#)  
Supervisor: Nikki Rittenhouse  
Phone Number: 309-649-6021  
[Email Nikki Rittenhouse](#)

### **Student Services**

Please indicate which of the following provide programs or services designed for veterans or military personnel and their families:

Academic Advising Office: Yes  
Academic Support/Tutoring: Yes  
Admissions Office: Yes  
Campus Social Events: No  
Career Services: Yes  
Counseling Center: Yes  
Bursar Office: No  
Disability Service Office: Yes  
Employment Assistance: No  
Financial Aid Office: Yes  
Health Services: No  
Mentoring: No  
Orientation: No  
Student Center: No  
Transition Assistance: Yes  
Tuition Assistance Counseling: Yes  
Veterans Center: No  
Other (please specify) : No

As needed, please provide below detail concerning programs and services available to veterans, military personnel and families.

Spoon River College offers Veterans, military personnel and families many free programs and services. The Learning Resource Center at SRC provides academic support for all students by offering tutoring, mentoring, Canvas help, study resources, and research assistance and instruction. SRC offers professional, confidential, accessible, and brief solution-based therapy for students, free of charge, which is directed at helping students succeed in the college environment. When specialized, long-term services are needed, referrals to off-campus professionals may be made. SRC offers several free career and job placement services for students. SRC offers accommodations for qualified students with a documented disability. SRC has a Financial Aid Coordinator, located on the Canton Campus and a Financial Aid/Veterans Specialist located on the Macomb Campus. These staff members support Veterans with assistance in applying for and utilizing Federal and State Veteran benefits as well as completing the financial aid process. Bi-weekly newsletters are sent out to Veteran students at SRC. The newsletters provide Veteran students with current information about campus events, Federal and State aid programs and other helpful resources for the student and families.

Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them:

Advisor: Yes

College Catalog: Yes

Email: Yes

Mailing: Yes

Print Advertisements: No

Online: Yes

Other (please describe): No

Please describe how your institution tracks retention and goal completion of veterans and military personnel:

Each Veteran is assigned an Academic Advisor who coordinates progress toward degree completion.

Please indicate which accommodations are made for students called to active duty during a term, semester or quarter.

Tuition and fee refund policy: Yes

Leave of absence policy: No

Distance education options to complete coursework: Yes

Other (please describe): Yes

Military reservists called to active duty while enrolled at Spoon River College prior to December 1 or May 1 may withdraw from all classes and the College will offer tuition credit for a future semester or refund the money to the funding agency, depending on the source of financing. Students must provide the Dean of Student Services with a copy of their orders to request withdrawals and ensure that proper credit is given. Military reservists called to active duty while enrolled at Spoon River College after December 1 or May 1 may have completed enough of the class so that the grade could be offered. An incomplete should be offered only on the possibility of a very short tour of duty (two to three weeks). If an incomplete is offered, and the student's tour goes beyond the deadline for the incomplete to be made up (nine weeks from the end of the semester), SRC will retroactively give the student a withdrawal rather than the automatic change to an "F" grade to protect the student.

Please indicate which accommodations are made for families of military personnel called to active duty during a term, semester or quarter.

Tuition and fee refund policy: Yes

Leave of absence policy: No

Online options for continuing in the same semester: Yes

Other (please describe): Yes

Families of military personnel can take an incomplete and will then have nine weeks from the end of the semester to complete the remaining coursework.

When called to active duty during the semester, would the semester count as a withdrawal?

Yes

Comments: The student would also be offered the option to take an incomplete grade and be given nine weeks from the end of the semester to complete the remaining coursework.

Does your institution accept military credit?

Yes

Does your institution use the ACE Guide to the Evaluation of Educational Experiences in the Armed Services in making determination for accepting credit?

Yes

Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES):

No