# Update to the Survey Required by Public Act 96-0133 Under the Illinois Higher Education Veterans Services Act Effective: February 28, 2025

#### **Institutional Information**

University or Community College: Spoon River College Address: 23235 N CO HWY 22 City: Canton State: IL Zip Code: 61520 Telephone: 1-800-334-7337 Website: www.src.edu Website URL for Veterans and Military Services: https://www.src.edu/student-services/financial-aid/veterans

Student Population: 1,050 for Fall 2024/Spring 2025/Summer 2025 Veteran Population (student no longer serving in the military): 10 Military Personnel Population (active duty and reservists): 0 Dependent Population: 6

VA Work Study Positions: No

ROTC Programs: No Branches:

Military/Veterans Club or Organization: No Name of Military/Veterans Club or Organization: Student Veteran Support Group Name of POC for Military/Veterans/Club or Organization: Charlie Cox Email of POC for Military/Veterans/Club or Organization: charlie.cox@src.edu

Offer Priority Registration to: Veterans: No Military Personnel: No Dependents: No

Monthly Rates of Pay or Housing Allowance for Full-Time In-Resident Students: Chapter 30: \$2,438 Chapter 33: \$1,323 Chapter 35: \$1,536 Chapter 1606: \$481

Military/Veteran/Dependent Specific Scholarships: No If Yes, Please Describe: N/A

## **Administration**

President: Curt Oldfield

Director of Financial Aid: Nikki Rittenhouse Telephone: 309-649-6021 Email: nikki.rittenhouse@src.edu

Registrar: Brandy Chasteen Telephone: 309-649-6273 Email: brandy.chasteen@src.edu

### Veteran Coordinator

Name: Charlie Cox Title: Coordinator, Financial Aid Department: Financial Aid Address: 23235 N CO HWY 22, Canton, IL 61520 Phone Number: 309-649-6267 Email Address: charlie.cox@src.edu Supervisor: Nikki Rittenhouse Phone Number: 309-649-6021 Email Address: nikki.rittenhouse@src.edu

### Primary Veteran School Certifying Official

Name: Charlie Cox Title: Coordinator, Financial Aid Department: Financial Aid Address: 23235 N CO HWY 22, Canton, IL 61520 Phone Number: 309-649-6267 Email Address: charlie.cox@src.edu Supervisor: Nikki Rittenhouse Phone Number: 309-649-6021 Email Address: nikki.rittenhouse@src.edu

# **DOD Tuition Assistance POC**

Name: Charlie Cox Title: Coordinator, Financial Aid Department: Financial Aid Address: 23235 N CO HWY 22, Canton, IL 61520 Phone Number: 309-649-6267 Email Address: charlie.cox@src.edu Supervisor: Nikki Rittenhouse Phone Number: 309-649-6021 Email Address: nikki.rittenhouse@src.edu

#### Illinois Veterans Grant/Illinois National Guard Grant POC

Name: Charlie Cox Title: Coordinator, Financial Aid Department: Financial Aid Address: 23235 N CO HWY 22, Canton, IL 61520 Phone Number: 309-649-6267 Email Address: charlie.cox@src.edu Supervisor: Nikki Rittenhouse Phone Number: 309-649-6021 Email Address: nikki.rittenhouse@src.edu

# **MIA/POW Scholarship POC**

Name: Charlie Cox Title: Coordinator, Financial Aid Department: Financial Aid Address: 23235 N CO HWY 22, Canton, IL 61520 Phone Number: 309-649-6267 Email Address: charlie.cox@src.edu Supervisor: Nikki Rittenhouse Phone Number: 309-649-6021 Email Address: nikki.rittenhouse@src.edu

### **Student Services**

Please indicate which of the following provide programs or services designed for veterans or military personnel and their families:

Academic Advising Office: Yes Academic Support/Tutoring: Yes Admissions Office: Yes **Campus Social Events: No** Career Services: Yes **Counseling Center: Yes** Bursar Office: No **Disability Service Office: Yes Employment Assistance: No Financial Aid Office: Yes** Health Services: No Mentoring: No Orientation: No Student Center: No Transition Assistance: Yes **Tuition Assistance Counseling: Yes** Veterans Cente: No r Other (please specify) : No

As needed, please provide below detail concerning programs and services available to veterans, military personnel and families.

Spoon River College offers Veterans, military personnel and families many free programs and services. The Learning Resource Center at SRC provides academic support for all students by offering tutoring, mentoring, Canvas help, study resources, and research assistance and instruction. SRC offers professional, confidential, accessible, and brief solution-based therapy for students, free of charge, which is directed at helping students succeed in the college environment. When specialized, long-term services are needed, referrals to off-campus professionals may be made. SRC offers several free career and job placement services for students. SRC offers accommodations for qualified students with a documented disability. SRC has a Financial Aid Coordinator, located on the Canton Campus and a Financial Aid/Veterans Specialist located on the Macomb Campus. These staff members support Veterans with assistance in applying for and utilizing Federal and State Veteran benefits as well as completing the financial aid process. Bi-weekly newsletters are sent out to Veteran students at SRC. The newsletters provide Veteran students with current information about campus events, Federal and State aid programs and other helpful resources for the student and families.

Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them:

Advisor: Yes College Catalog: Yes Email: Yes Mailing: Yes Print Advertisements: No Online: Yes Other (please describe): No

Please describe how your institution tracks retention and goal completion of veterans and military personnel:

Each Veteran is assigned an Academic Advisor who coordinates progress toward degree completion.

Please indicate which accommodations are made for students called to active duty during a term, semester or quarter.

Tuition and fee refund policy: Yes Leave of absence policy: No Distance education options to complete coursework: Yes Other (please describe): Yes

Military reservists called to active duty while enrolled at Spoon River College prior to December 1 or May 1 may withdraw from all classes and the College will offer tuition credit for a future semester or refund the money to the funding agency, depending on the source of financing. Students must provide the Dean of Student Services with a copy of their orders to request withdrawals and ensure that proper credit is given. Military reservists called to active duty while enrolled at Spoon River College after December 1 or May 1 may have completed enough of the class so that the grade could be offered. An incomplete should be offered only on the possibility of a very short tour of duty (two to three weeks). If an incomplete is offered, and the student's tour goes beyond the deadline for the incomplete to be made up (nine weeks from the end of the semester), SRC will retroactively give the student a withdrawal rather than the automatic change to an "F" grade to protect the student.

Please indicate which accommodations are made for families of military personnel called to active duty during a term, semester or quarter.

Tuition and fee refund policy: Yes Leave of absence policy: No Online options for continuing in the same semester: Yes Other (please describe): Yes

Families of military personnel can take an incomplete and will then have nine weeks from the end of the semester to complete the remaining coursework.

When called to active duty during the semester, would the semester count as a withdrawal? Yes

Comments: The student would also be offered the option to take an incomplete grade and be given nine weeks from the end of the semester to complete the remaining coursework.

Does your institution accept military credit?

Yes

Does your institution use the ACE Guide to the Evaluation of Educational Experiences in the Armed Services in making determination for accepting credit?

Yes

Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES): No